Terms of Use

Welcome to our Website! We hope that you will enjoy your online experience. Nestle Health Science- War Of the Titans is committed to maintaining trust with users of our Website. The terms below govern your use of the Website

1. Acceptable use

Please feel free to explore our Website and, where available, contribute material to it, such as questions, posts, ratings and reviews and multimedia content (e.g. pictures, videos).

However, use of the Website and materials posted to it should not be illegal or offensive in any way. You should be mindful not to:

- breach another person's right to privacy;
- Infringe any intellectual property rights;
- make statements that are defamatory (including towards Nestlé), relate to pornography, are of a racist or xenophobic nature, promote hatred or incite to violence or disorder;
- upload files that contain viruses or may lead to security issues; or
- otherwise jeopardize the integrity of the Website.

Please note that Nestle Health Science- War Of the Titans may remove any content from the Website that it believes maybe illegal or offensive. Nestle Health Science- War Of the Titans reserves the right, but not the obligation, to monitor or review the content you have submitted as well as to edit, remove or refuse to post any content that Nestle Health Science- War Of the Titans deems in its sole discretion to be inappropriate.

2. Data protection

Our Privacy Notice applies to any personal data or material shared on this Website. Find out more here

3. Intellectual property

3.1. Content provided by Nestle Health Science- War Of the Titans

All intellectual property rights, including copyright and trademarks, in materials published by or on behalf of Nestle Health Science- War Of the Titans on the Website (e.g. text and images) are owned by Nestle Health Science- War Of the Titans or its licensors.

You may reproduce extracts of the Website for your own private use (i.e. non-commercial use) provided that you keep intact and respect all intellectual property rights, including any copyright notice which may appear on such content.

3.2. Content provided by You

You represent to Nestle Health Science- War Of the Titans that you are either the author of the content that you contribute to this Website, or that you have the rights (ie: have been given permission by the rights holder) and are able to contribute such content (e.g. pictures, videos, music).

You agree that such content will be treated as non-confidential and you grant Nestle Health Science-War Of the Titans a royalty free, perpetual, worldwide license to use (including to disclose, reproduce, transmit, publish, adapt or broadcast) the content you provide for purposes relating to its business.

Nestle Health Science- War Of the Titans may use the content for promotional, advertising and other purposes and you will not be entitled to any compensation for such use.

Please note that Nestle Health Science- War Of the Titans is free to decide whether or not to use this content and that Nestle Health Science- War Of the Titans may already have developed similar content or have obtained such content from other sources, in which case all intellectual property rights in this content remains with Nestle Health Science- War Of the Titans and its licensors.

3.3. Rules governing user ratings and review service

In addition to these terms the following additional rules apply for ratings and review services. In order to submit any content to any rating and review service available on this Website (such as text, photo, video, likeness or other material or information), you must be 18 years of age or older, or have received the consent of the person/s exercising parental authority. If you are a Nestlé employee or work for a company or agency hired by Nestlé, you have disclosed that relationship.

All content that you submit is accurate and is based upon your actual experience with the service being reviewed. It shall not include any information that references other websites, addresses, email addresses, contact information or phone numbers. You are responsible for the content of your submission, not Nestle Health Science- War Of the Titans.

4. Liability

While Nestle Health Science- War Of the Titans uses all reasonable efforts to ensure the accuracy of materials on our Website and to avoid disruptions, we are not responsible for inaccurate information, disruptions, discontinuance or other events which may cause you damage, either direct (e.g. computer failure) or indirect (e.g. loss of profit). Any reliance upon materials on this Website shall be at your own risk.

This Website may contain links to websites outside of Nestle Health Science- War Of the Titans. Nestle Health Science- War Of the Titans has no control over such third-party websites, does not necessarily endorse them and accepts no responsibility for them, including as to their content, accuracy or function. As a result, we invite you to carefully review the legal notices of such thirdparty websites, including keeping yourself informed of any changes to them.

You may operate a third-party website and wish to link to this Website. In this case, Nestle Health Science- War Of the Titans does not object to such linking provided that you do not suggest in any way that you are affiliated with or endorsed by Nestle Health Science- War Of the Titans. You must not use "framing" or similar practices and must ensure that the link to the Website opens in a new window.

5. Contact us

This Website is operated by Think XQ Marcom Pvt. Ltd. J-4/14, DLF Phase 2, Sector 25, Gurgaon If you have any question or comment regarding the Website, please feel free to contact us by

- e-mail at <u>hello@thinkxq.in</u>
- Regular mail at J-4/14, DLF Phase 2, Sector 25, Gurgaon 122002, Haryana

6. Changes

Nestle Health Science- War Of the Titans reserves the right to make changes to these terms of use. Please refer to this page from time to time to review these terms of use and any new information.

7. Governing law and jurisdiction

You and Nestle Health Science- War Of the Titans agree that any claim or dispute relating to the Website shall be governed by the law of India and brought before the courts of Haryana, India.

Privacy Notice

Please read this privacy notice ("**Notice**") carefully to understand our policies and practices regarding your Personal Data and how we will treat it. This Notice applies to individuals who interact with Nestle Health Science- War Of the Titans services as professionals ("**you**"). This Notice explains how your Personal Data are collected, used, and disclosed by Nestle Health Science- War Of the Titans", "**We**", **Us**"). It also tells you how you can access and update your Personal Data and make certain choices about how your Personal Data are used.

If you do not provide necessary Personal Data to us (We will indicate to you when this is the case, for example, by making this information clear in our registration forms), We may not be able to provide you with our services. This Notice can change from time to time (see Section 10).

This Notice provides important information in the following areas:

- SOURCES OF PERSONAL DATA
- PERSONAL DATA THAT WE COLLECT ABOUT YOU AND HOW WE COLLECT IT
- COOKIES/SIMILAR TECHNOLOGIES, LOG FILES AND WEB BEACONS
- USES MADE OF YOUR PERSONAL DATA
- DISCLOSURE OF YOUR PERSONAL DATA
- RETENTION OF YOUR PERSONAL DATA
- DISCLOSURE, STORAGE AND/OR TRANSFER OF YOUR PERSONAL DATA
- YOUR RIGHTS
- YOUR CHOICES ABOUT HOW WE USE AND DISCLOSE YOUR PERSONAL DATA
- CHANGES TO THIS NOTICE
- DATA CONTROLLERS & CONTACT

1. SOURCES OF PERSONAL DATA

This Notice applies to Personal Data that We collect from or about you, through the methods described below (see Section 2), from the following sources:

<u>Nestle Health Science- War Of the Titans websites.</u> websites directed at health care professionals and operated by or for Nestle Health Science- War Of the Titans, including sites that We operate under our own domains/URLs and mini-sites that We run on third party social networks such as Facebook ("Websites").

<u>Nestle Health Science- War Of the Titans mobile sites/apps.</u> Consumer-directed mobile sites or applications operated by or for Nestle Health Science- War Of the Titans, such as smartphone apps.

<u>*E-mail, text and other electronic messages.*</u> Interactions with electronic communications between you and Nestle Health Science- War Of the Titans.

<u>Offline registration forms.</u> Printed or digital registration and similar forms that We collect via, for example, on-site demos or events.

<u>Advertising interactions.</u> Interactions with our advertisements (e.g., if you interact with on one of our ads on a third party website, we may receive information about that interaction).

Data We create. In the course of our interactions with you, we may create Personal Data about you (e.g. records of your downloads from our websites).

Data from other sources. Third party social networks (e.g. such as Facebook, Google), research (if feedback not provided on an anonymous basis), third party data aggregators, Nestle Health Science- War Of the Titans scientific partners and public sources.

2. PERSONAL DATA THAT WE COLLECT ABOUT YOU AND HOW WE COLLECT IT

Depending on how you interact with Nestle Health Science- War Of the Titans (online, offline, over the phone, etc.), We collect various types of information from you, as described below.

Personal contact information. This includes any information you provide to Us that would allow Us to contact you as a professional, such as your name, postal address, e-mail address, social network details, or phone number

<u>Account login information</u>. Any information that is required to give you access to your specific account profile. Examples include your login ID/email address, screen name, password in unrecoverable form, and/or security question and answer.

Demographic information & professional background. Any information that describes your demographic or behavioural characteristics. Examples include your date of birth, age or age range, gender, geographic location (e.g. postcode/zip code), your professional background, your professional and scientific competences, publications, your attendance as a speaker and/or participant at professional and scientific events

<u>Information from computer/mobile device.</u> Any information about the computer system or other technological device that you use to access one of our Websites or apps, such as the Internet protocol (IP) address used to connect your computer or device to the Internet, operating system type, and web browser type and version. If you access a Nestle Health Science- War Of the Titans website or app via a mobile device such as a smartphone, the collected information will also include, where permitted, your phone's unique device ID, advertising ID, geo-location, and other similar mobile device data.

<u>Websites/communication usage information.</u> As you navigate through and interact with our Websites or newsletters, We use automatic data collection technologies to collect certain information about your actions. This includes information such as which links you click on, which pages or content you view and for how long, and other similar information and statistics about your interactions, such as content response times, download errors and length of visits to certain pages. This information is captured using automated technologies such as cookies and web beacons, and is also collected through the use of third party tracking for analytics and advertising purposes. You have the right to object to the use of such technologies, for further details please see Section 3.

<u>Market research & consumer feedback.</u> Any information that you voluntarily share with Us about your experience of using our services.

<u>User-generated content.</u> Any content that you create and then share with Us on third party social networks or by uploading it to one of our Websites or apps, including the use of third party social network apps such as Facebook. Examples include photos, videos, professional stories, or other similar media or content. Where permitted, We collect and publish user-generated content in connection with a variety of activities, including contests and professional and scientific events.

<u>Third party social network information</u>. Any information that you share publicly on a third party social network or information that is part of your profile on a third party social network (such as

Facebook) and that you allow the third party social network to share with Us. Examples include your basic account information (e.g. name, email address, gender, birthday, current city, profile picture, user ID, list of friends, etc.) and any other additional information or activities that you permit the third party social network to share. We receive your third party social network profile information (or parts of it) every time you download or interact with a Nestle Health Science- War Of the Titans web application on a third party social network such as Facebook, every time you use a social networking feature that is integrated within a Nestle Health Science- War Of the Titans site (such as Facebook Connect) or every time you interact with Us through a third party social network. To learn more about how your information from a third party social network is obtained by Nestle Health Science- War Of the Titans, or to opt-out of sharing such social network information, please visit the website of the relevant third party social network.

<u>Sensitive Personal Data.</u> We do not seek to collect or otherwise process sensitive personal data in the ordinary course of our business. Where it becomes necessary to process your sensitive personal data for any reason, we rely on your prior express consent for any processing which is voluntary (e.g. for marketing purposes). If we process your sensitive personal data for other purposes, we rely on the following legal bases: (i) detection and prevention of crime (including the prevention of fraud); and (ii) compliance with applicable law (e.g. to comply with our diversity reporting).

3. COOKIES/SIMILAR TECHNOLOGIES, LOG FILES AND WEB BEACONS

<u>Cookies/Similar Technologies.</u> Please see our Cookie Notice [insert hyperlink] to learn how you can manage your cookie settings and for detailed information on the cookies We use and the purposes for which We use them.

Log Files. We collect information in the form of log files that record website activity and gather statistics about your browsing habits. These entries are generated automatically, and help Us to troubleshoot errors, improve performance and maintain the security of our Websites.

<u>Web Beacons.</u> Web beacons (also known as "web bugs") are small strings of code that deliver a graphic image on a web page or in an email for the purpose of transferring data back to Us. The information collected via web beacons will include information such as IP address, as well as information about how you respond to an email campaign (e.g. at what time the email was opened, which links you click on in the email, etc.). We will use web beacons on our Websites or include them in e-mails that We send to you. We use web beacon information for a variety of purposes,

including but not limited to, site traffic reporting, unique visitor counts, advertising, email auditing and reporting, and personalisation.

4. USES MADE OF YOUR PERSONAL DATA

The following paragraphs describe the various purposes for which We collect and use your Personal Data, and the different types of Personal Data that are collected for each purpose. Please note that not all of the uses below will be relevant to every individual.

What We use your Personal Data for	Our reasons	Our legitimate interests
<i>Scientific and educational events.</i> We use your Personal Data for scientific and educational event purposes, including your attendance as speaker and/or participant. This typically requires the use of certain personal contact information.	 Fulfilling contractual obligations Legal obligations Our legitimate interests 	 Developing and providing our services Being more efficient
<u>News and other messages.</u> With your consent (where required), We use your Personal Data to provide you with information about goods or services (e.g. marketing communications or campaigns or promotions). This can be done via means such as email, ads, SMS, phone calls and postal mailings to the extent permitted by applicable laws. Some of our messaging are run on third party websites and/or social networks. This use of your Personal Data is voluntary, which means that you can oppose (or withdraw your consent) to the processing of your Personal Data for this purposes. For detailed information on how to modify your preferences about marketing communication, please see Sections 8 and 9 below. For more	 With your consent (where required) Fulfilling contractual obligations Our legitimate interests 	 Working out which of our services may interest you and telling you about them Defining types of professionals for new services

What We use your Personal Data for	Our reasons	Our legitimate interests
information about our contests and other promotions, please see the official rules or details posted with each contest/promotion.		
<i>Third party social networks:</i> We use your Personal Data when you interact with third party social networking features, such as "Like" functions, to serve you with advertisements and engage with you on third party social networks. You can learn more about how these features work, the profile data that We obtain about you, and find out how to opt out by reviewing the privacy notices of the relevant third party social networks.	 With your consent (where required) Our legitimate interests 	 Working out which of our services may interest you and telling you about them Defining types of consumers for new services

What We use your Personal Data for	Our reasons	Our legitimate interests
Personalisation (offline and online). We use your Personal Data (i) to analyse your preferences and habits, (ii) to anticipate your needs based on our analysis of your profile, (iii) to improve and personalise your experience on our Websites and apps; (iv) to ensure that content from our Websites/apps is optimised for you and for your computer or device; (v) to provide you with targeted content, and (vi) to allow you to participate in interactive features, when you choose to do so. For example, We remember your login ID/email address or screen name so that you can quickly login the next time you visit our site or so that you can easily retrieve the items you previously placed in your shopping cart. Based on this type of information, We also show you specific Nestle Health Science- War Of the Titans content that is tailored to your interests. The use of your Personal Data is voluntary, which means that you can oppose the processing of your Personal Data for this purpose.	 With your consent (where required) Our legitimate interests 	 Working out which of our services may interest you and telling you about them Defining types of consumers for new services
Other general purposes (e.g. internal or market research, analytic, security). In accordance with applicable laws, We use your Personal Data for other general business purposes, such as maintaining your account, conducting internal or market research and measuring the effectiveness of our events and services. We reserve the right, if you have Nestle Health Science- War Of the Titans accounts, to reconcile those accounts into one single account. We also use your Personal Data for management and operation of	 Fulfilling contractual obligations With your consent (where required) Legal obligations Our legitimate interests 	 Improving and developing new services Being more efficient Protect our systems, networks and staff

What We use your Personal Data for	Our reasons	Our legitimate interests
our communications, IT and security systems.		 Compliance with legal obligations
<u>Legal reasons or</u> <u>merger/acquisition.</u> In the event that Nestle Health Science- War Of the Titans or its assets are acquired by, or merged with, another company or association including through bankruptcy, we will share your Personal Data with any of our legal successors. We will also disclose your Personal Data to third parties (i) when required by applicable law; (ii) in response to legal proceedings; (iii) in response to a request from a competent law enforcement agency; (iv) to protect our rights, privacy, safety or property, or the public; or (v) to enforce the terms of any agreement or the terms of our Website.	 Legal obligations Our legitimate interests 	 Compliance with legal obligations Protect our assets and staff

5. DISCLOSURE OF YOUR PERSONAL DATA

In addition to the Nestlé entities mentioned in the data controllers & contact section (see Section 11), We share your Personal Data with the following types of third party organissations:

<u>Service providers.</u> These are external companies that We use to help Us run our business (e.g. order fulfilment, payment processing, fraud detection and identity verification, website operation,

market research companies, support services, promotions, website development, data analysis, CRC, etc.). Service providers, and their selected staff, are only allowed to access and use your Personal Data on Our behalf for the specific tasks that they have been requested to carry out, based on our instructions, and are required to keep your Personal Data confidential and secure. Where required by applicable law, you can obtain a list of the providers processing your Personal Data (see Section 11 to contact Us).

<u>Third party companies using Personal Data for their own marketing purposes.</u> Except in situations where you have given your consent, We do not license or sell your Personal Data to any company of the Nestlé group or any third parties for their own marketing purposes. Their identity will be disclosed at the time your consent is sought.

Third party recipients using Personal Data for legal reasons or due to merger/acquisition. We will disclose your Personal Data to third parties for legal reasons or in the context of an acquisition or a merger (see Section 3 for details).

6. RETENTION OF YOUR PERSONAL DATA

Nestle Health Science- War Of the Titans takes every reasonable step to ensure that your personal data are only processed for the minimum period necessary for the purposes set out in this Privacy Notice. The criteria for determining the retention period for your Personal Data are:

- Nestlé will retain copies of your Personal Data in a form that allows for identification only for as long as:
 - We maintain an ongoing relationship with you (e.g. where you are included in our mailing list and have not unsubscribed)
 - Your Personal Data are necessary in connection with the purposes set out in this Privacy Notice and we have a valid legal basis,
- The duration of:
 - any applicable limitation period (i.e. any period during which a person could bring a legal claim against us), and
 - an additional 2 months following the end of the applicable limitation period (so we are able to identify any personal data of a person who may bring a claim at the end of the applicable period),

 In addition, if any relevant legal claims are brought, we may continue to process your Personal Data for such additional time necessary in connection with that claim.

During the periods noted in paragraphs b(i) and b(ii) above, we will restrict our processing of your Personal Data to storage or, and maintaining the security of, those data, except to the extent the data need to be reviewed in connection with any claim, or any obligation under applicable law.

Once the periods in paragraphs (a), (b) and (c) above, each to the extent applicable, have concluded, we will either (i) permanently delete or destroy the relevant Personal Data or (ii) anonymise the relevant Personal Data.

7. DISCLOSURE, STORAGE AND/OR TRANSFER OF YOUR PERSONAL DATA

We use appropriate measures (described below) to keep your Personal Data confidential and secure. Please note, however, that these protections do not apply to information you choose to share in public areas such as third party social networks.

People who can access your Personal Data. Your Personal Data will be processed by our authorised staff or agents, on a need to know basis, depending on the specific purposes for which your Personal Data have been collected (e.g. our staff in charge of consumer care matters will have access to your consumer record).

<u>Measures taken in operating environments.</u> We store your Personal Data in operating environments that use reasonable security measures to prevent unauthorised access. We follow reasonable standards to protect Personal Data. The transmission of information via the Internet is, unfortunately, not completely secure and although We will do our best to protect your Personal Data, We cannot guarantee the security of the data during transmission through our Websites/apps.

<u>Measures We expect you to take.</u> It is important that you also play a role in keeping your Personal Data safe and secure. When signing up for an online account, please be sure to choose an account password that would be difficult for others to guess and never reveal your password to anyone else. You are responsible for keeping this password confidential and for any use of your account. If you use a shared or public computer, never choose to have your login ID/email address or password

remembered and make sure to log out of your account every time you leave the computer. You should also make use of any privacy settings or controls We provide you in our Website/app.

<u>Transfer of your Personal Data.</u> The storage as well as the processing of your Personal Data as described above may require that your Personal Data are ultimately transferred/transmitted to, and/or stored at, a destination outside of your country of residence, notably the India. Because of the international nature of our activities, we may need to transfer your personal data to third parties, including service companies of the Nestlé group, as noted in Section 5 above, in connection with the purposes set out in this Privacy Notice. For this reason, we may transfer your personal data to other countries that may have different laws and data protection compliance requirements to those that apply in the country in which you are located.

8. YOUR RIGHTS

Access to Personal Data. You have the right to access, review and request a physical or electronic copy of information held about you. You also have the right to request information on the source of your Personal Data.

These rights can be exercised by sending Us an e-mail <u>Generic.INNutritionCogSC01@in.nestle.com</u> or writing to us at Nestle India Limited 100/101 World Trade Centre, Barakhamba Lane New Delhi 110001,Delhi India attaching a copy of your ID or equivalent details (where requested by Us and permitted by law). If the request is submitted by a person other than you, without providing evidence that the request is legitimately made on your behalf, the request will be rejected. Please note that any identification information provided to Us will only be processed in accordance with, and to the extent permitted by applicable laws.

Additional rights (e.g. modification, deletion of Personal Data). Where provided by law, you can (i) request deletion, the portability, correction or revision of your Personal Data; (ii) limit the use and disclosure of your Personal Data; and (iii) revoke consent to any of our data processing activities.

Subject to applicable law, you may also have the following additional rights regarding the use of your Relevant Personal Data:

- the right to object, on grounds relating to your particular situation, to the use of your Relevant Personal Data by us, or on our behalf; and
- the right to object to the Processing of your Relevant Personal Data by us, or on our behalf, for direct marketing purposes.

Please note that, in certain circumstances, We will not be able to delete your Personal Data without also deleting your user account. We may be required to retain some of your Personal Data after you have requested deletion, to satisfy our legal or contractual obligations. We may also be permitted by applicable laws to retain some of your Personal Data to satisfy our business needs.

Where available, our Websites have a dedicated feature through which you can review and edit the Personal Data that you have provided. Please note that We require our registered consumers to verify their identity (e.g. login ID/email address, password) before they can access or make changes to their account information. This helps prevent unauthorised access to your account.

We hope that We can satisfy queries you may have about the way we process your Personal Data. However, if you have unresolved concerns you also have the right to complain to competent data protection authorities.

9. YOUR CHOICES ABOUT HOW WE USE AND DISCLOSE YOUR PERSONAL DATA

We strive to provide you with choices regarding the Personal Data that you provide to Us. The following mechanisms give you the following control over your Personal Data:

<u>Cookies/Similar Technologies.</u> You manage your consent via (i) our consent management solution or (ii) your browser so as to refuse all or some cookies/similar technologies, or to alert you when they are being used. Please see Section 3 above.

Communication, messaging, events. You can consent for your Personal Data to be used by Nestle Health Science- War Of the Titans to promote its services through tick-box/toggle(es) located on the registration forms or by answering the question(s) presented by our representatives. If you decide that you no longer wish to receive such communications, you can subsequently unsubscribe from receiving communications at any time, by following the instructions provided in each such communication. To unsubscribe from communications sent by any medium, including third party social networks, you can opt-out at any time by unsubscribing through links available in our communications, logging into the Websites/apps or third party social networks and adjusting your user preferences in your account profile by unchecking the relevant boxes or by calling our representatives. Please note that, even if you opt-out from receiving marketing communications, you will still receive administrative communications from Us, such as, notifications about your account

activities (e.g. account confirmations, password changes, etc.), and other important non marketing related announcements.

<u>**Targeted Advertising.</u>** We partner with ad networks and other ad serving providers ("Advertising Providers") that serve advertising on behalf of Us and other non-affiliated companies on the Internet. Some of those advertisements are tailored to your interests based on information collected on Nestle Health Science- War Of the Titans sites or on non-affiliated websites over time. You can visit <u>www.aboutads.info/choices</u> to learn more about this type of advertising, as well as about how to opt-out of interest-based advertising practices from companies that participate in the Digital Advertising Alliance's ("DAA") self-regulatory program. Additionally, you can opt-out of this type of advertising in mobile applications from companies that participate in the DAA's AppChoices app by downloading the app from the iOS or Android app store. You can also stop the collection of precise location data from a mobile device by accessing your device location service settings.</u>

10. CHANGES TO THIS NOTICE

If We change the way We handle your Personal Data, We will update this Notice. We reserve the right to make changes to our practices and this Notice at any time, please check back frequently to see any updates or changes to our Notice.

11. DATA CONTROLLERS & CONTACT

To ask questions or make comments on this Notice and our privacy practices or to make a complaint about our compliance with applicable privacy laws, and/or withdraw your consent, please contact Us at: e-mail <u>Generic.INNutritionCogSC01@in.nestle.com</u> or writing to us at 100/101 World Trade Centre, Barakhamba Lane New Delhi 110001,Delhi India

You can also contact our Data Protection contact via email at: <u>Generic.INNutritionCogSC01@in.nestle.com</u> or writing to us at 100/101 World Trade Centre, Barakhamba Lane New Delhi 110001,Delhi India

We will acknowledge and investigate any complaint about the way. We manage Personal Data (including a complaint that We have breached your rights under applicable privacy laws).